

Virtual group visits are new to us because of COVID-19 pandemic emergency orders. Before we proceed with a virtual group visit, I need to explain a few things:

- We use video and/or audio technology so we can see and/or hear each other.
- We recommend you be in a quiet place for your virtual group visit so that others cannot overhear the session. Please also be mindful of the privacy of other group members – ensure that others in your home cannot see or overhear group members. If you have any concerns regarding your privacy, please feel free to turn your camera off.
- You may talk about details of what is happening in your life and your health – this information may be very personal and sensitive. The details you share in the virtual group will be heard by all participants. Just like in an in-person group visit, what is said in the group visit, stays in the group visit and is not to be repeated outside this setting.
- Details of your virtual group visit will be recorded in the electronic health record just like in an in-person group visit.
- We will not make a recording of the virtual group visit. We ask that you do not record the visit either.
- Virtual visits are not appropriate for emergencies – please call 911 instead. If you experience an emergency during a group visit, please call 911 (or ask the facilitator to do so). The facilitator will need to have your full name, address and phone number.
- Time for your virtual group visit may be limited based on the availability of our staff during the pandemic.
- This service may not be available after the pandemic – we may need to end it at any time.
- We have taken appropriate steps to preserve your privacy during the COVID-19 pandemic.
- We cannot provide you with the same guarantee of security and confidentiality as if you were seen in person.
- Our staff who are doing the virtual group visit may be working from home because of pandemic physical distancing rules. They will also try to find a quiet place away from others in their household.
- It is possible there could be a problem with the technology and the group session could be cut short or interrupted.
- The quality of the video or audio may not be good enough for a health care provider to assist you virtually or could negatively impact the quality of the care you receive.
- A copy of the Virtual Group Visit Consent is available on our website or I could email it to you.
- Do you have any questions?
- Would you like to proceed with the virtual group visit based on this information?

Participant's Name:

Informed Consent: Yes No

Date and Time: _____